

WeWash

## Installation documents WeWash Box Pre-assembled variant

- WeWash Box checklist installation with pre-assembled variant
- WeWash Box – first steps and wall mounting
- WeWash Box installation instruction
- Installation instruction external antenna
- Allocation table for appliance allocation

Do you have any questions?

Please call us at [+49 89 740 55 44 30](tel:+4989740554430)

# WeWash Box Checklist

## Installation with pre-assembled variant

For a smooth installation process, please follow this checklist step by step.

### 1. Contract

- Contract signing:** All the relevant contract documents have been fully signed and have been submitted to both parties.

### 2. Preparation

- Materials:** Received DHL package.
- Installer:** Ordered. With Miele Professional appliances, depending on the current connection of the appliance(s), a Miele technician may be needed for dismantling (see A2).

### 3. Registration in the Partner Board and set-up of the virtual laundry room

- Registration:** Registered successfully as a Partner on [www.we-wash.com](http://www.we-wash.com)  
Instructions on using the Partner Boards can be found at [bit.ly/2SJzobP](http://bit.ly/2SJzobP)
- Activation of the WeWash Box(es):** WeWash is informed via [installation@we-wash.com](mailto:installation@we-wash.com) of the e-mail address used to set up partner account, the accounting area, as well as the serial number(s) that need to be activated.
- Confirmation:** Received information from WeWash on the successful activation.
- Set-up virtual laundry room:** Entered complete data on the residential property, laundry room and the appliance(s).  
Note: Should an appliance need power continuously to open the door (e.g. Miele appliances) please tick "Electric Door Lock" on the Partner Board. Exception: If the appliance concerned was connected through the cashier connection (e.g. Miele Professional) please do not tick. Please clarify the appliance configuration with the installer who is doing the installation.

### 4. Installation of the WeWash Box(es)

- WeWash Box with external antenna (hub):** Mounted at the installation location of the appliance that is closest to the window. Antenna connected to the hub and attached to the wall (see A3). You will find a drill template for this in your blue installation folder.
- Wall mounting:** Further WeWash Box(es) mounted with the supplied screws / dowels above the installation location of the appliance(s) (see A1).
- Power supply:** Schuko or CEE plugs for WeWash Box(es) plugged into pre-installed wall socket(s) (see A2).
- Connecting of WeWash Box(es) and appliance(s):** Connect WeWash Box(es) according to the accompanying instructions (see A2) with the appliance(s). Please note: Only after the successful reception test. You get several sets of instructions for the different types of WeWash Box (see A2).
- Appliance description:** Stickers W1, W2, T1 etc. attached per appliance (on the left above the door).
- Allocation of WeWash Box(es) and appliance(s):** Serial number(s) of the connected WeWash Box(es) (silver sticker on the side) with respective appliance number on the allocation table (see A4) noted and given to building management (e.g.: W4CDL111 to W1).

### 5. Start-up

- WeWash Box(es):** Solid blue LED(s) on the WeWash Box(es).
- Connectivity test:** Was conducted in the Partner Board and the "Connected" status is shown.
- Test runs:** Box(es) connected to the power and appliance(s) added to the Partner Board with serial numbers. Appliance gets power for a maximum of 16 hours and can be started on-site for a cost-free test run. The appliance is only activated after a successful / completed test cycle and is then available for reservations by users in the app.
- Informational material:** Laundry room poster hung up visibly in laundry room.
- User information material:** Materials distributed via residents' letter boxes.

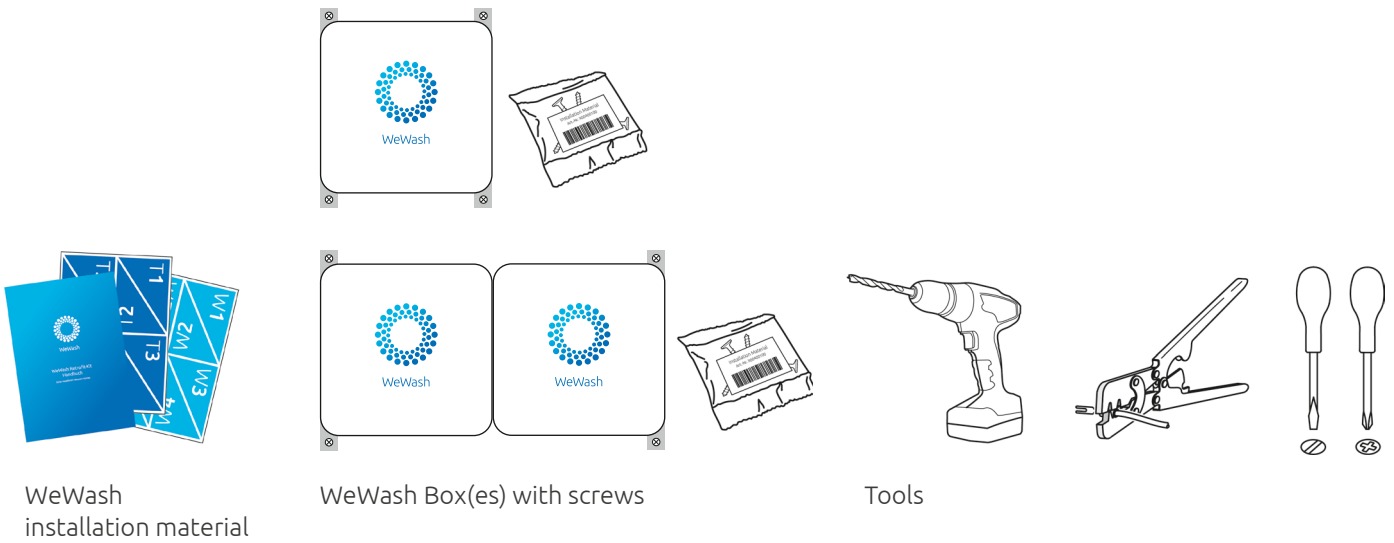
## WeWash Box First steps and wall mounting



Installation can only be carried out by qualified professionals

### Installation material

Please check whether you have the required equipment available before installation of the WeWash Box(es).



WeWash installation material

WeWash Box(es) with screws

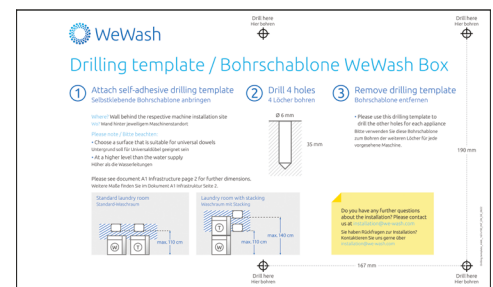
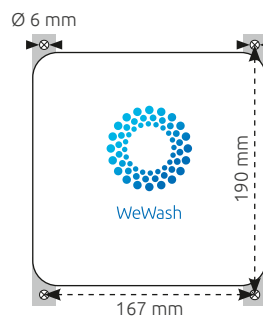
Tools

### Wall mounting

Note the instructions on the accompanying self-adhesive drill template.

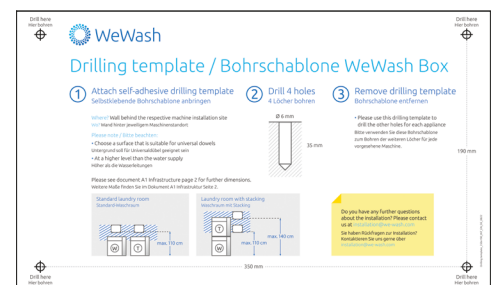
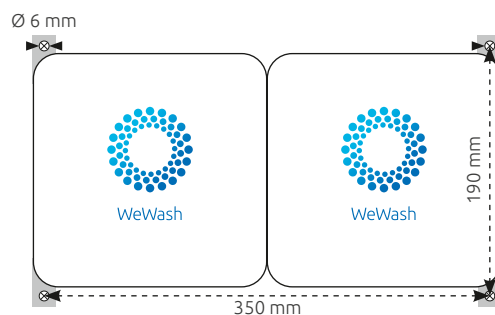
#### Variants:

- WeWash Box Easy230P
- WeWash Box Easy400P



#### Variants:

- WeWash Box Easy230
- WeWash Box Flex230
- WeWash Box Flex230P
- WeWash Box Flex400
- WeWash Box Flex400P



Important: Dimensions in this drawing are not true to scale.

## WeWash Box Installation Instruction

Based on your specifications for the installation infrastructure in the laundry room, we have sent you a WeWash Box variant that will make the set up as easy as possible for you. Please follow the steps below.

If you have any questions, please do not hesitate to contact at [installation@we-wash.com](mailto:installation@we-wash.com) or +49 89 740 55 44 30 at any time.



### Step 1 - - - -

A few minutes after plugging in the two Schuko safety plugs, the LED, which constantly lights up blue, signals the connection to the WeWash server.

### Step 1

After connecting the machine, please secure the WeWash Box with the accompanying seal to prevent misuse (leave the spare seal in the WeWash Box in case of replacement).

## Installation instructions

### External antenna

To improve reception an external antenna is also included for the hub. The hub can be recognised by the serial number beginning with "W4H" as well as the antenna connection on the top of the box.

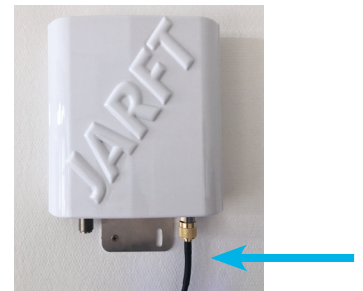
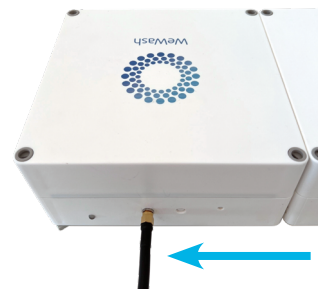
#### 1. Remove protective cap

Remove the black cap of the antenna connection on the hub by gently turning / pulling.



#### 2. Connect antenna cable

Screw on the thin end of the antenna cable (SMA connector) to the box, while the thicker end of the antenna cable (N connector) is connected to the antenna.



#### 3. Wall mounting and orientation of the antenna

The antenna should be positioned in a way that reception is as free as possible (not directed at the floor), or in the best-case scenario even in the direction of a window or a light shaft.

Should there be no reception at all in the laundry room, the antenna must be moved to an area with reception. If you need a longer antenna cable to do this, please contact [installation@we-wash.com](mailto:installation@we-wash.com)



## Allocation table

### Appliance allocation

Please completely fill out this page. You need the allocation to add the appliances to your virtual laundry room in order to complete point 3, "Registration in the Partner Board and set-up of the virtual laundry room", of the check list.

#### Residential property



\_\_\_\_\_  
Postcode, place

\_\_\_\_\_  
Street, house number

#### Laundry room



\_\_\_\_\_  
Laundry room description – visible in app later (e.g. "cellar")

\_\_\_\_\_  
Contact person with mobile phone number (e.g. facility manager)

#### Appliance allocation



Please note the serial number(s) of the connected WeWash Box(es) e. g. W4HDL2YR (silver sticker on the side)

Washing machine W1

Dryer T1

Washing machine W2

Dryer T2

Washing machine W3

Dryer T3

Washing machine W4

Dryer T4

Washing machine W5

Dryer T5

Washing machine W6

Dryer T6

Washing machine W7

Dryer T7

Washing machine W8

Dryer T8